

Statement by Olinda Yarra Estate
28 May 2021

The team at Olinda Yarra Estate would like to take this opportunity to reiterate the strong family values and sense of pride that define our business and service philosophy.

We are a family-run estate, owned and operated by Shelley Hughes and Farmer Rob with our three children, and offer our stunning home, a significant landmark of the Yarra Valley, to people for celebrations, weddings and special events. We are proud to welcome you to our venue and support you in creating unique and memorable occasions infused with the grace and charm of our 150-year-old historic property. Feedback from couples consistently attends to this.

Our standards of service excellence are elevated further by our ability to showcase a wide range of regional producers and suppliers that we consider part of our extended family and community.

Consistent with our values, Olinda Yarra Estate has a zero-tolerance approach to abuse and bullying behaviour of any kind, both in person and online, towards our business, our team of people, or to guests.

While we make every effort to accommodate the needs of potential clients, if there are instances where our custom packages do not meet client needs, we will always suggest alternative venues that may be suitable. We are highly regarded as a Covid compliant venue and have met the challenges of a post-Covid world with as much flexibility as our business can administer.

In recent weeks, media attention has been directed towards our business that we believe is unfair and unwarranted, resulting in subsequent scathing one star/negative Google reviews and examples of trolling behaviour on Olinda Yarra Estate's social media accounts and bullying behaviour with regards to capacity to undermine our good business reputation. No person has the right to make a business or its people feel bullied or threatened.

Olinda Yarra Estate has acted with integrity in this matter and sought at all times to preserve their well-earned reputation as a venue of superior service, unique facilities and skilled professional people.

We look forward to welcoming current and prospective couples and their guests to our venue and helping you create an occasion that is unforgettable and meaningful – the true focus of our business.